



Training for professionals  
working in inclusive tourism

# Fourth newsletter



Project number: 2021-1-ES01-KA220-VET-000034879

## About the project

We are thrilled to announce the successful completion of the Erasmus+ VET KA2 “**T4proIN – Training for professionals working in inclusive tourism**” project. From its inception in February 2022 to its conclusion on 28 April 2024, the journey has been one of collaboration, innovation, and dedication to fostering inclusivity in the tourism industry.

## What the consortium reached out

The project's journey began with the Kick-Off Meeting held in Cadiz in April 2022, where the partners from Spain, Italy, Bulgaria, and Greece gathered to embark on a mission to redefine accessibility in tourism. Hosted by the Spanish coordinator, Agencia internacional New Project, the meeting not only set the stage for discussions of important topics but also fostered strong partnerships among stakeholders.

At the heart of the T4proIN project lies a vision to ensure common standards and competencies for employers and employees working in establishments offering travel services, providing the tools to properly welcome people with disabilities. To achieve this, a comprehensive training program was developed, aimed at equipping trainers and staff with the necessary skills to cater to the diverse needs of individuals with disabilities in the tourism sector.

But first, through collective webinars and face-to-face meetings with various organizations working in the inclusive tourism sector and individuals with disabilities, the project partners sought answers to pertinent questions about the existing training programs, the requirements and experiences of people with disabilities.



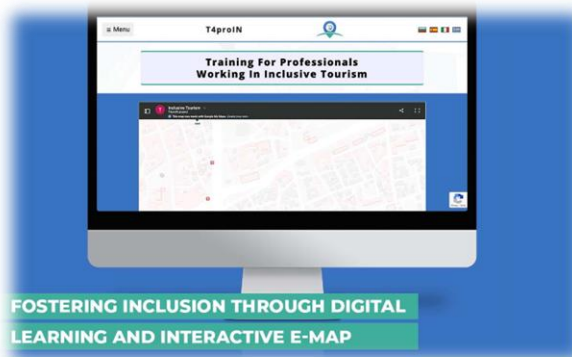


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Moreover, the examination of the legal framework and policy provisions across participating countries underscored the importance of legislative support in promoting inclusive tourism.

What sets T4proIN apart is its holistic approach to accessibility. Rather than viewing accessibility solely through the lens of disability, this latter is embraced as a universal value. This paradigm shift stems from the understanding that each individual, at some point in their life, may have specific requirements.

## The E-learning platform and e-map development



In the realm of accessible tourism, information is power. For individuals with disabilities, planning a trip can often feel like navigating a labyrinth of uncertainties and challenges. Recognizing this, the partners of the T4proIN project have spearheaded initiatives aimed at empowering both tourists and service providers through innovative solutions: the E-Learning Platform and the Electronic Map.

The E-learning platform offers a flexible and accessible learning experience related to the training developed throughout the T4proIN project, accommodating diverse learning styles and preferences. Available in multiple languages—Italian, Greek, Spanish, and Bulgarian—the E-Learning Platform ensures inclusivity across linguistic boundaries.

Beyond education lies empowerment. The e-map, launched within the T4proIN project, serves as a navigational compass for tourists seeking accessible tourism settings and experiences. Upon successfully completing the final test on the E-Learning Platform, touristic leisure sites can become eligible for inclusion in the map—a showcase of accessibility champions.

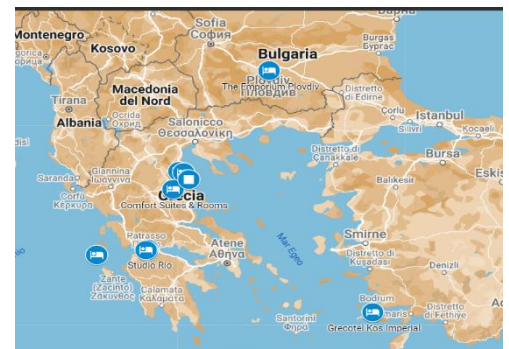
Before launch, rigorous pilot testing involved stakeholders. Their feedback refined the platforms, ensuring they meet diverse needs.

Click on the following links to access the platform and the e-map:

Platform: <https://equaltourism.eu/elearning/>

E-map: <https://equaltourism.eu/emap.html>

Don't forget to give the consortium your feedback, it's very important to know your opinion!





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## INFO DAYS

To spread the word about the Erasmus+ T4proIN Project and its impact on making tourism more inclusive, the consortium organized Info Days across all the countries involved in the project. These events brought together a diverse group of people, including those with disabilities, organizations supporting them, NGOs, and representatives from tourism services.



Participants learned about the project's activities, like the need analysis report, the training, the e-learning platform, and the e-map. By networking at these events, stakeholders found ways to work together towards a future where travel is accessible to all. They also shared their own experiences and challenges, helping everyone better understand the needs of the community. The European Conference in Bulgaria was particularly special because it involved all the countries in the project, creating a truly international exchange of ideas. Let's dive deeper into what happened there.

## Contacts



[www.equaltourism.eu](http://www.equaltourism.eu)

## THE LAST MEETING AND THE FINAL CONFERENCE IN PLOVDIV

The final project meeting and European conference hosted in Plovdiv (Bulgaria) by InterProjects marked the end of the effective collaboration within the project. On the first day, the 11<sup>th</sup> of April, partners met to discuss the final steps of the project and the last planning tasks of the conference. They mostly focused on the analysis of the stakeholders' feedback gained concerning the platform and e-map pilot test, as well as by the national Info Days held in the rest of partners' countries, setting the strategy to go through the end of the project. The European Conference in Plovdiv, carried out on the 12<sup>th</sup> of April, served as stage of the transformative potential of the Erasmus+ T4proIN project. As attendants, among which policy makers, professionals working in the tourism sector, representatives of umbrella organisations in tourism, as well as partners, congregated to share insights, exchange best practices, and chart the course for the future of accessible tourism, the project stood as a beacon of hope and inspiration.



The Consortium extends its gratitude to all stakeholders for their unwavering commitment and support throughout this journey. Together, they have laid the groundwork for a more inclusive and accessible tourism industry, where equal opportunities abound for all.

