



T4proIN

Training for professionals
working in inclusive tourism

Second newsletter



Project number: 2021-1-ES01-KA220-VET-000034879

About the project

T4proIN is an Erasmus+, KA2, VET two-year project.

It started in February 2022 and aims to improve the quality of tourism services and the safety of people with special needs during their journeys through the use of common and consistent approaches. In addition, the project will seek to improve accessible tourism and accommodation available in recreational facilities for people with disabilities.

Activities performed till now

Till today T4proIN consortium performed different activities useful to project objectives.

They are:

- 1.** Desk research that analysed statistical data about tourism, disability and accessible tourism, to let T4proIN consortium to have an overview about challenges and opportunities for accessible tourism in the countries involved.
- 2.** Create and disseminate two questionnaires to enable everyone to contribute to a major international needs analysis; people with disabilities from the various countries and associations related to disabilities and/or tourism.
- 3.** Collective webinars that let consortium to understand particular points of view and suggestions of people with disabilities related to tourism services.
- 4.** Single partners meetings with local associations which helped partners to know existing training programs in the field of inclusive tourism.
- 5.** A small survey for leisure structures (especially restaurants, B&B, hotels and so on) useful to know their expectations on T4proIN training program.





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SECOND TRANSNATIONAL MEETING: 03 & 04 NOVEMBER 2022, PALERMO

All partners met on 3 and 4 November 2022 in Palermo. CEIPES hosted the project partners on these dates to discuss the state of the project and to decide all together the next steps.

The agenda started with a brief summary of the activities carried out until now: NARHU, leader of the first work packaging of T4proIN project, gave a presentation of the results obtained until now from the consortium. T4proIN partners collected needs from people with disabilities, NGOs which work them and leisure structures, in order to understand what include in the training program. Moreover, consortium held webinars and meeting with association which works to implement accessibility in tourism sector and not only.

In fact, during these months, T4proIN partners are disseminating a brief questionnaire for leisure structures to determine how to structure the training course, which is one of the objectives of the project.

CEIPES presented the dissemination data collected until now and Digital Idea showed T4proIN website: all partners gave a contribution to improve it and as soon as possible a "news" section will be available on it.

AiNP also clarified something about financial and management aspects as project and meeting evaluation.

During the two-day meeting, CEIPES also gave the partners the opportunity to visit Palermo with one of the local project stakeholders, Tacus Arte, Cultura e Integrazione. "Tacus Arte Integrazione Cultura" is an association that aims to promote a more responsible, solidarity-based and all-round accessible tourism.

This tour offered partners a snapshot into a very special page of the city's history, the one related to the history of prostitution. In addition to a wonderful opportunity to personally meet an association so committed to the cultural inclusion of people with disabilities, it was also a way to discover something different for those partners who had already been to Palermo.

Next meeting will be held in Larissa, hosted by Digital Idea, in May.



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Next steps: to set common standards and to build the training course

Meeting allowed AiNP, Digital Idea, CEIPES, Up and NARHU to discuss about the common standard on the basis of the information collected, useful to create a training program following:

- Measures already in place at beaches, hotels, metro, gyms, etc. to make them accessible to people with disabilities.
- Research carried out in all countries involved (Spain, Greece, Italy and Bulgaria).
- Meetings held with other stakeholders such as hotels, travel agencies and so on.

Moreover, the meeting provided a way to the partnership to agree on how to develop the training course for employers and employees: the training course will consist of three modules:

- **Module 0**, both for employers and for employees, will include info about different types of disability and general reflections. It will let users understand people with disabilities' feelings.
- **Module 1**, for employers and for employees, will be dedicated on communication with people with disabilities, space adaptation to host them, and how to manage emergency situations.
- **Module 2**, only for employers, will be related to service adaptations, website accessibility, useful tips and possible benefits of following project training program.

Each of this module will be thought related to physical, intellectual, sensorial, and psychological disabilities, in order to be really completed.

Keep in touch with T4proIN partners to discover more.

Contacts



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