



Training for professionals working in inclusive tourism

## First newsletter





**T4proIN** is an Erasmus+, KA2, VET project that started on 28 February 2022 and will end on 27 February 2024.

T4proIN aims to improve the quality of tourism services and the safety of people with special needs during their journeys through the use of common and consistent approaches. The training of people working in tourism (especially employers and employees of accommodation facilities) will help to better accommodate people with disabilities in a consistent way in different European countries and to significantly improve the availability of tourism for people with disabilities

#### **Partners involved**

**AiNP** (Agencia internacional New Project) is a Spanish no-profit organisation engaged in social, educational and tourism sector at national and international level for over 20 years; You can follow AiNP on <u>Facebook</u>.

**CEIPES** (Centro Internazionale per la Promozione dell'Educazione e dello Sviluppo) is an Italian NGO which aims to promote personal and community education through non-formal education, learning mobility and innovative tools. CEIPES promotes peace, nonviolence and human rights creating local and international networks; you can follow CEIPES on <u>Facebook</u>, <u>Instagram</u>, <u>Twitter</u> and <u>LinkedIn</u>.

**NARHU** (National Association of Professionals Working with People with Disabilities) is a Bulgarian non-profit union in public service comprised of a National representative body of all professionals who are working with people with disabilities in terms of their education, employment, and social inclusion; you can follow NARHU on <u>Facebook</u>.













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**Digital Idea** is a no-profit Greek Scientific Association representing higher education graduates and professionals with an established interest in the application and diffusion of new technologies in Education, Health, Culture, Environment, and any other human activity; you can follow Digital Idea on Facebook.

**UoP (University of Patras)** is a Greek university that promotes research and technology transfer activities, disseminating knowledge to other research and production institutions and society at large. To do so, UoP creates an appropriate research environment with support actions related to the submission and management of research projects and the creation of large institutional infrastructures; you can follow UoP on <a href="Facebook">Facebook</a>, <a href="Instagram">Instagram</a> and <a href="Twitter">Twitter</a>.



## **Main objectives**

The goal is to suit the demand of this growing part of the tourism market, creating a new specialised sector that will hopefully become a rule for the whole industry.

To do so, the main purposes of the project are:

- 1. To create and guarantee common standards and a set of required skills for employers and staff of facilities offering inclusive travel services;
- 2. To develop a training programme that enables trainers and professionals to work efficiently with people with different types of disabilities, to understand their needs and to assist to solve problems related to their specific needs;
- **3.** To promote the dissemination of good practices and train trainers and staff in the field of tourism services;
- **4.** To create a network of accessible tourism services for the partner area, which hopefully will be expanded in the future and follow the standards created during T4proIN project;
- **5.** To increase the social inclusion of people with disabilities and equal opportunities in tourism.

















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## **Expected results**

- 1. Improve the skills of NGOs, organisations working with People with Disabilities, and entities staff working in tourism and inclusive tourism.
- **2.** A training programme and an e-learning platform which will enable staff and managers of accommodation facilities to easily learn how to become fully accessible through small measures.
- **3.** An electronic map where people with different types of disabilities will be able to find fully accessible hotels, restaurants and leisure facilities.

**Next steps:** The meeting allowed the partnership to agree on how to take the first necessary steps: after benchmarking the international situation of accessible tourism in the various partner countries, the T4proIN consortium collected the needs of restaurateurs, hoteliers and associations of people with disabilities.

The needs analysis involved more than 80 people with disabilities in 20 organisations from Spain, Bulgaria, Italy and Greece and was very important to understand what to focus on in the training programme that the consortium will create for accommodation facilities and their staff, so as to understand how to best teach how to meet the needs of customers.

### **Contacts**







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# FIRST TRANSNATIONAL MEETING: 27 & 28 APRIL 2022, CADIZ

All partners met for the first time on 27 and 28 April 2022 in Cadiz. The Spanish coordinator, Agencia international New Project, hosted the project partners on these dates to get to know each other, strengthen the partnership and get the activities started.

The agenda started with a brief presentation of the partner associations involved in the project. The Consortium is composed of AiNP, CEIPES, NARHU, Digital Idea and UoP (from Spain, Italy, Bulgaria, and Greece) who have strong experience in the field of disability and tourism.

AiNP gave a presentation on the T4proIN Project structure, partnership, needs, objectives, expected impact and results and explained the financial and management aspects of the project.

CEIPES did a presentation about dissemination aspects and Digital Idea showed its ideas about T4proIN website. All partners decided website name all together.

AiNP and NARHU also explained the work plan for the first project result. During the two-day meeting, AiNP also gave the partners the opportunity to visit Cadiz on board a Hop on Hop off Bus, to learn more about this beautiful city and its history and cultural heritage, accompanied by tourism management technicians and hosted by the city's Councillor for Tourism Montemayor Mures Aznar. It was a pleasant conclusion to two days of intense activity that promises fruitful cooperation.

The next transnational meeting tacked place in Palermo on 3<sup>rd</sup> and 4<sup>th</sup> November 2022. **Keep in touch with T4proIN partners and our social pages to discover more**.









